



ASHEVILLE TRANSIT COMMITTEE

Meeting Agenda

3:30 pm to 5:00 pm

Tuesday, May 6, 2014

1st Floor Conference Room

City Hall

RIDE.RELAX.CONNECT

3:30 pm - Meeting Opening

- Welcome announcement and explanation of public comment standards and opportunities
- Introductions
- May 6, 2014 - Agenda review and approval
- April 1, 2014 - Minutes review and approval

3:45 pm – Public Comment Part I

3:50 pm – TC transit experiences in riding the bus

3:55 pm - New Business:

- Presentation on Survey analysis – Daniel Matchar

4:10 pm – Old Business

- Strive Not to Drive update – Julie and group discussion
- Transit Committee Goals Update – Attached -Julie and group discussion
- Multi-Modal Transportation Commission Update – Bruce and group discussion

4:25 pm – Staff updates

- Title VI – Yuri
- Policy Development - Yuri
- New GO Passport Partnership - Yuri
- List of Projects and TMP Implementation Alternatives - attached - Mariate
- ART monthly Reports: Public Stuff, Accident Summary; Safety Report, Ridership; Passport - attached Norman

4:45 pm - Public Comment Part II (5 minutes)

4:50 pm - Discuss agenda items for next Transit Committee Meeting (5 minutes)

5:00 pm - Meeting Summary

- Announcements, events, transit commission members involvement related to transit
- Solicitation for request from public to be incorporated into next month's meeting agenda
- Adjourn

Additional material on above agenda items may be available at the Transit Committee meeting. Past meeting minutes and meeting documents can be found at: www.ridetheart and click on "Transit Committee"

DRAFT

Asheville Transit Committee Meeting Minutes – Tuesday, 1 April 2014

Attending:

Committee Members: Julie Mayfield, Tom Tomlin, Iti Ewart, Bruce Emory, Calvin Allen, David Wilson, Steven Obremski, Adam Charnack

City Staff: Yuri Koslen, Norman Schenck

Community Members: David Boshart, Rich Lee, Darlene Hamlin, Roy Harris, Tim Sadler

Opening of Meeting

Julie opened the meeting at 3:30 and welcomed everyone. Bruce read the Announcement for Public Comment.

Agenda: Julie added an item re recognition for operator Eugene Stanley.

4 March 2014 Minutes: Tom said the ridership comparison for route C under New Business was from 2013 to 2014. Steven moved approval as amended, Calvin seconded; passed unanimously.

Public Comment I

Darlene Hamlin spoke favorably of Eugene Stanley. She is pleased that the Committee is re-evaluating Route C, said Emma badly needs direct service, and offered to assist in any way.

Tim Sadler is pleased with the greater diversity of the Committee with new members on board. But he criticized the attitude and responses of some individual un-named members.

TC Experiences Riding the Bus

Adam: route N okay; mixup on sign on routes N3/W4

Steven: E & S1 okay; commended Eugene Stanley

Calvin: N3 frequently late around 5pm

Bruce: continuing confusion for passengers boarding inbound and outbound buses (N1/N2) on UNCA loop

Julie: was passed up by outbound W1 at 9pm in West Asheville; drivers need to be more attentive, especially at night

Iti: N1/N2 okay; some trips bypass stop on College at Rankin garage

David: commended operator on W1 for efficient handling of wheelchair passenger; some full trips on E1 outbound

Tom: route N slightly late on one trip

Darlene Hamlin observed that the bus shelter at Kohl's (E1) needs better visibility. Steven commented that some other transit systems allow visually-impaired passengers to notify the system of an impending trip so the driver will be alert for them.

New Business

Officers:

Julie nominated Dave Erb as Secretary; Iti seconded; passed unanimously.

Tom nominated Bruce as Vice-Chair; Julie nominated Iti; Bruce declined nomination; David seconded Iti's nomination; passed unanimously.

Bruce nominated Julie as Chair; Steven seconded; passed unanimously with Julie abstaining.

Smoking at Transit Center: David had requested clarification of City policy. Based on guidance from City Manager, smoking will be prohibited throughout the Transit Center, to be effective in the next few months. Iti expressed concern about how the new policy would be enforced.

Car-Sharing: Yuri gave a presentation concerning the planned U-Haul car-sharing system, to be implemented in the near future. U-Haul will operate the system, with the City providing parking space. There will be three cars downtown and one at UNCA. There will be no membership fee, but users must register on-line.

Eugene Stanley: The Committee talked about long-time bus operator Stanley, who died recently. Tom and Yuri attended the funeral, which used an ART bus. Julie will send a card to the family on behalf of the Committee.

Old Business

Route C: A subcommittee was formed to study ways of restructuring route C to address the continuing problems and complaints. Calvin, Bruce, Tom, and Julie will participate, along with Yuri. Julie will set up a time for a meeting.

Goals:

TMP subcommittee will follow-up with local companies regarding possible Passport use; Adam is leading an effort to engage the business community in promoting ART.

Rider Experience subcommittee: David will update Wikipedia page; volunteer Brooke German will update Facebook page, and will develop plans for producing a video.

Multimodal Commission: Commission heard East-of-Riverway report and car-sharing presentation, and approved new members for Greenway Committee.

Strive Not To Drive: Julie had presented TC's recommendations to SNTD meeting. Steven suggested that the free-ride day be expanded to provide a \$2 discount to monthly pass users. Yuri & Julie observed that it was too late to get Council approval for this year, but it could be considered for next year.

Staff Updates

Yuri described plans for implementing the NEXTBUS program; tentative launch date is late May.

Ridership was down significantly in January and February compared to 2013; attributed to bad weather that shut down system and much local activity for several days. Preliminary March figures are up slightly.

Public Comment Part II

Roy Harris commented on the need to educate newcomers on how to use the system; he also commended Eugene Stanley.

Agenda Items for Next TC Meeting (6 May 2014)

No new items.

Meeting Adjourned at 5:10 pm.

**ASHEVILLE TRANSIT COMMISSION
PLANNING RETREAT
MEETING MINUTES
OCTOBER 16, 2012**

**Support the
Implementation
of the TMP**

INCREASE FUNDING FOR TMP

- Increase public/private partnerships such as AB Tech
- Expand Passport program
- "Adopt-A-Shelter" program *

**IMPROVE FUNDING
ENVIRONMENT FOR TRANSIT**

- Complete White Paper on Multi-Modal plans
- Educate State & Federal legislators

PROVIDE PR/ADVOCACY

- Develop opinion pieces for print and radio media *
- Spread the word, be champions of transit *
- Presentations to groups *

Subcommittee

- Julie Mayfield (lead)
- Dave Erb
- Itiyopiya Ewart
- Adam Charnack
- Steven Obremski

**Improve Rider
Experience**

Tasks

- Meet at community centers for regular meetings and provide time in those meetings for community input *
- Develop a video on ridership for website
- Provide FAQs for routes *
- Utilize Wiki page
- Provide rider ambassadors, utilize volunteers *
- Provide training in rider etiquette, collaborate with drivers *
- Hold rider focus groups

Subcommittee

- Bruce Emory (lead)
- Julie Mayfield
- David Wilson

*Note: items with an asterisk were of particular interest to the commission.

Revised: 3/27/2014

Improve Communication with Drivers

Tasks

- Continue to hold regular meetings with the drivers
- Ask drivers to attend the regular TC meetings
- Hold social events with drivers
- Have a rotating commission member at the drivers' meetings

Subcommittee)

- Tom Tomlin
- Calvin Allen

Improve Communication with County Transit System

Tasks

- Review consolidation study
- Provide education to County Commissioners
 - Develop a summary
 - Highlight opportunities for coordination
- Facilitate a planning group with various stakeholders *
 - NCDOT
 - City
 - County
 - Apple Transit?

***On hold until retreat in
October, 2014***

Revised: 3/27/2014

**Transportation Planning Division
Projects update
April 23, 2014**

On-going

- RADTIP
 - Contract signed, aerial complete. Additional data collection is underway. The consultants will provide us with information soon on the options for the intersection of Craven St. and Riverside Drive and the plan for lowering the grade at the Norfolk Southern Railroad Bridge.
- East of the Riverway Transportation Network Plan
 - Final draft in the next couple of weeks.
- JARC Signals Design contract
 - Locations:
 - Louisiana & Haywood Rd
 - McDowell & Choctaw
 - South Charlotte & Biltmore
 - Design has been sent to NCDOT for approval
- Multi-modal Transportation Plan – evaluation process.
 - Kimley Horn contract has been approved as the vendor to develop the MMT Plan.
- French Broad River Greenway (Duke Energy property) and connection between FBR Park and Carrier Park
 - RFQ evaluation process on-going.
- Nextbus project
 - 80% implemented. Equipment installed and operational
 - Nextbus at bus stop graphics is in design process
 - Signs being printed, installation will begin on Monday 28.
 - Communications campaign
- ISO 14000 - ART
 - Quotes received.
 - Target is to have consultant engaged by beginning of April.
- TIGER VI grant application
 - Due on April 28.

New

- ADA restructuring

- Redefine service area
- Streamline eligibility process
- Transit Station repairs
 - Working with PW to determine scope of work – on hold due to City's reorganization.
- Sharrow Network North
 - On hold
- Charlotte Street
 - RFQ is in process.

Other efforts

- The Riverside Drive development plan (led by Stephanie Monson-Dahl in Economic Development)
- Clingman Forest and Town Branch Greenways and Depot Street Roundabout (led by Al Kopf in Parks and Recreation Department).
 - Roundabout construction drawings are complete.
 - Greenways: the plans are 80% complete with mostly detailed engineering work that is still underway (such as the boardwalk and stormwater features)
- Haywood Rd. Multimodal Improvements (led by Robert Kun in PW).
 - Easement was given to the city. Contract documents are ready and plans have been modified according to property owner and concerned citizen requests.
- Hendersonville Rd. sidewalk (led by Brian Estes in PW).
 - **Design** – Initial plan design continues
 1. Plan design
 - a) Section 1 75%
 1. 2.25.2014 returned marked up drawings for corrections
 2. 3.6.14 Received corrected drawings- under review
 3. 3.10.2014 80%
 4. 3.13.2014 returned drawings for corrections
 5. 3.24.2014 project section one to be 90% complete this week
 - b) Section 2 40%
 1. 3.14.2014 Cross sections being generated
 - c) Section 3 40%
 - d) Section 4 25%
 2. Specifications and special provisions – 5%
 3. Pedestrian improvements (Ped. Signals/ crosswalks/bus shelters)
 - a) 3.10.14 A Municipal agreement is being drafted by NCDOT to enable the City to pay NCDOT for the pedestrian crossing design

- b) 3.14.14 NCDOT has agreed to design and fund the design of the pedestrian signals out of their money.

- **Surveying**

- 1. Property corners for ROW exhibits
- 2. Existing utilities

- **Utilities**

- 1. Documenting above ground utility conflicts
 - a) Section 1 100% plans sent out to utility companies 3.10.14
 - b) 3.19.14 met with NCDOT and looked at above ground utilities belonging to NCDOT that pose issues to construction of the east side of Hendersonville Road only; they provided an estimate of \$4,000 – \$12,000 to perform the work assuming we do not have to relocate any underground fiber or pedestal boxes for the traffic signals.
 - c) 3.24.14 a meeting is set up on 3.26.14 with ATT and Duke to look at above ground issues on the east side of section 1
- 2. Underground utility locations
- 3. 3.10.2014 Eng. Services to attend the preconstruction meeting for the waterline project on Hendersonville Rd to help coordinate relocation of water apparatus's outside of the proposed sidewalk construction
 - a) 3.10.04 Participated in the preconstruction meeting, Eng. Services will have an inspector available to help coordinate the waterline project with the sidewalk project
- 4. 3.10.2014 prepare submission of encroachment agreement to NCDOT this week for fiber optic duct to be installed under the sidewalk
 - a) 3.12.14 sent detail of proposed construction out for internal comments
 - b) 3.17.14 awaiting comments - encroachment did not get submitted
 - c) 3.24.14 encroachment agreement submitted to NCDOT

- **ROW**

- 1. Acquisition firm is in the process of contacting property owners in section 1
- 2. **Title opinions section 1**
 - 2.18.2014 First batch received back
 - 2.19.2014 second batch issued
 - 3.4.2014 third batch issued
 - 3.8.2014 second batch rec. back
 - 3.14.14 third batch rec. back
- 3. **Exhibit drawings section 1**
 - 2.19.2014 Second batch issued for exhibit drawings
 - 3.3.2014 First five exhibits complete
 - 3.5.2014 Third batch issued for exhibit drawings

- **Environmental**

- 1. Continuing with NEPA documentation and permitting as the plans develop
 - A. Area's requiring additional study/design

a) Dingle Creek Floodway –

1. 3.3.2014 - finalizing the proposed design at this area and anticipate forwarding the information to McGill this week to perform a No-Rise analysis.
2. 3.4.2014 forwarded proposed design to McGill for scoping purposes
3. 3.13.2014 met on site with McGill and discussed the proposed design. McGill requested more survey data to complete the analysis. That survey was performed on 3.14.14 and the data has been sent to them.
4. 3.19.2014 met with Rusty Pulliam and proposed bringing the sidewalk through the parking lot as another option to avoid causing a rise in the floodway. Mr. Pulliam said he would work with us if the proposed design of the headwall extension on Hendersonville Rd caused a rise in the floodway.

b) Turtle Creek culvert extension –

1. 3.19.14 met on site with a boardwalk supplier requesting information on whether we could span Turtle Creek with a boardwalk design. They said that it was possible. I intend to pursue this option with NCDOT in lieu of extending the culvert.

c) Blue Ridge Parkway –

1. 3.4.2014 started design work on the section at the Blue ridge Parkway
2. 3.14.2014 design is approximately 60% complete
3. 3.24.2014 project to submit a design to the Blue Ridge Parkway this week for comments

B. Erosion Control plans

2. 3.19.14 Meeting scheduled with a boardwalk designer. I am meeting with them to discuss incorporating a boardwalk design at certain locations - a. crossing Turtle Creek b. crossing Dingle Creek c. Harbor Freight slope
A. Meeting went well see comments above.

- Community meeting for section 1 has been scheduled for March 18, 2014
 1. Meeting went well, there was a small turnout.
- 2.19.2014 Met with the City's Transportation Dept. and FBRMPO. The Transportation Department is asking if FBRMPO would allow money to be moved from construction services to design. From the discussions it appears this may be possible by amending the agreement. I am awaiting final word from FBRMPO. If this happens, it will most likely push the date for construction.
 1. 3.4.2014 Meeting scheduled with the Transportation Department to discuss TIP modification.
 2. 3.7.2014 NCDOT agrees to do the pedestrian crossings design under a separate municipal agreement
 3. 3.14.14 NCDOT has agreed to design and fund the design of the pedestrian signals out of their money.

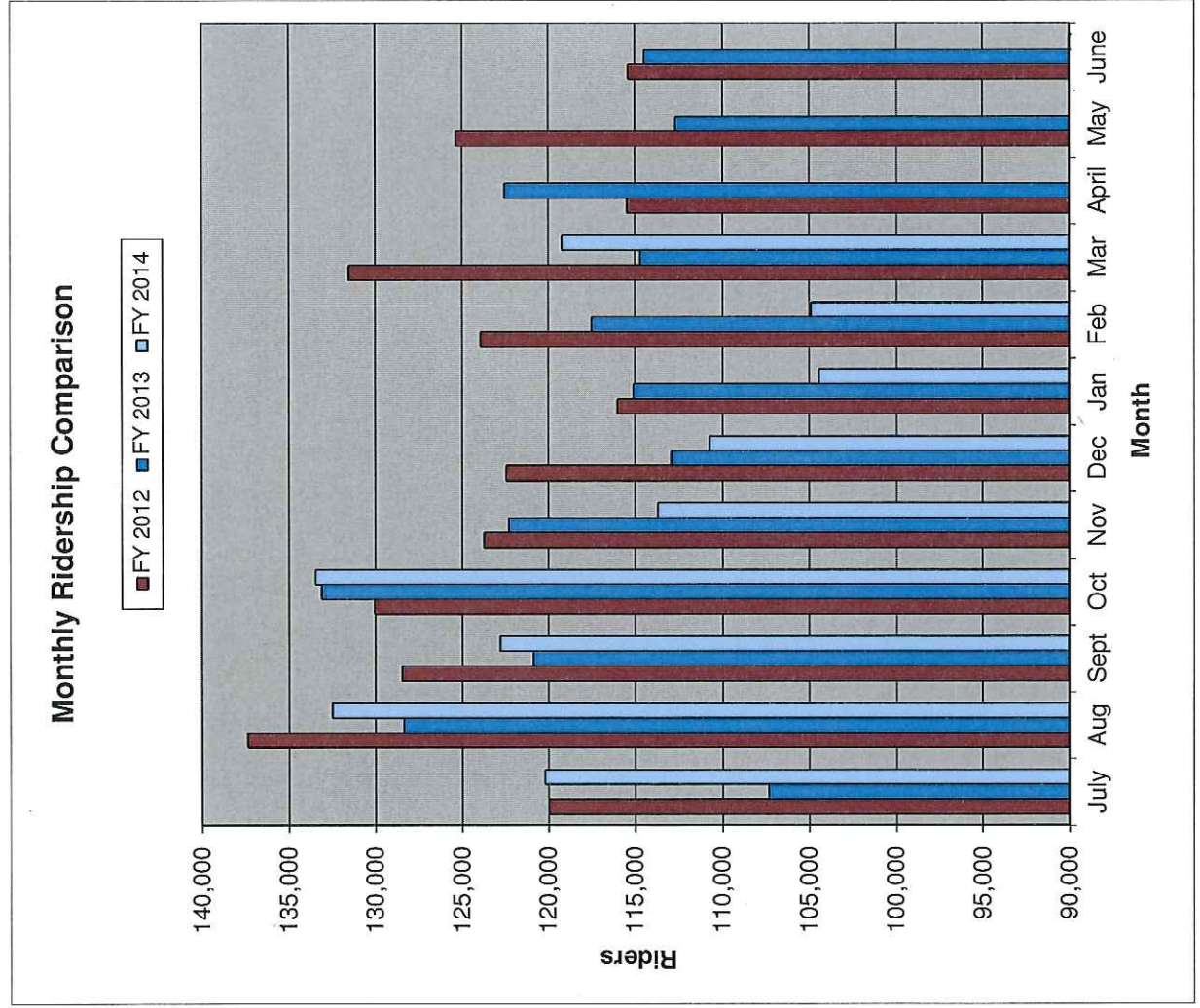
ART March Public Staff Report 2014

title	status	address	ticket number	date created	date due
S1 Bus Driving Too Fast completed	completed	1-3 Adamswood Road	317927	03/11/2014	03/25/2014
W1 Loud Riders	completed		317848	03/11/2014	03/25/2014
Bus running hot Haw Cr	completed	Haw Creek and Bell Roa	317499	03/10/2014	03/24/2014
Fast Bus on Warwick an	completed	Warwick and Forest Hill	317172	03/10/2014	03/24/2014
E2 and Car incident	completed	Tunnel Road, Asheville,	316349	03/07/2014	03/21/2014

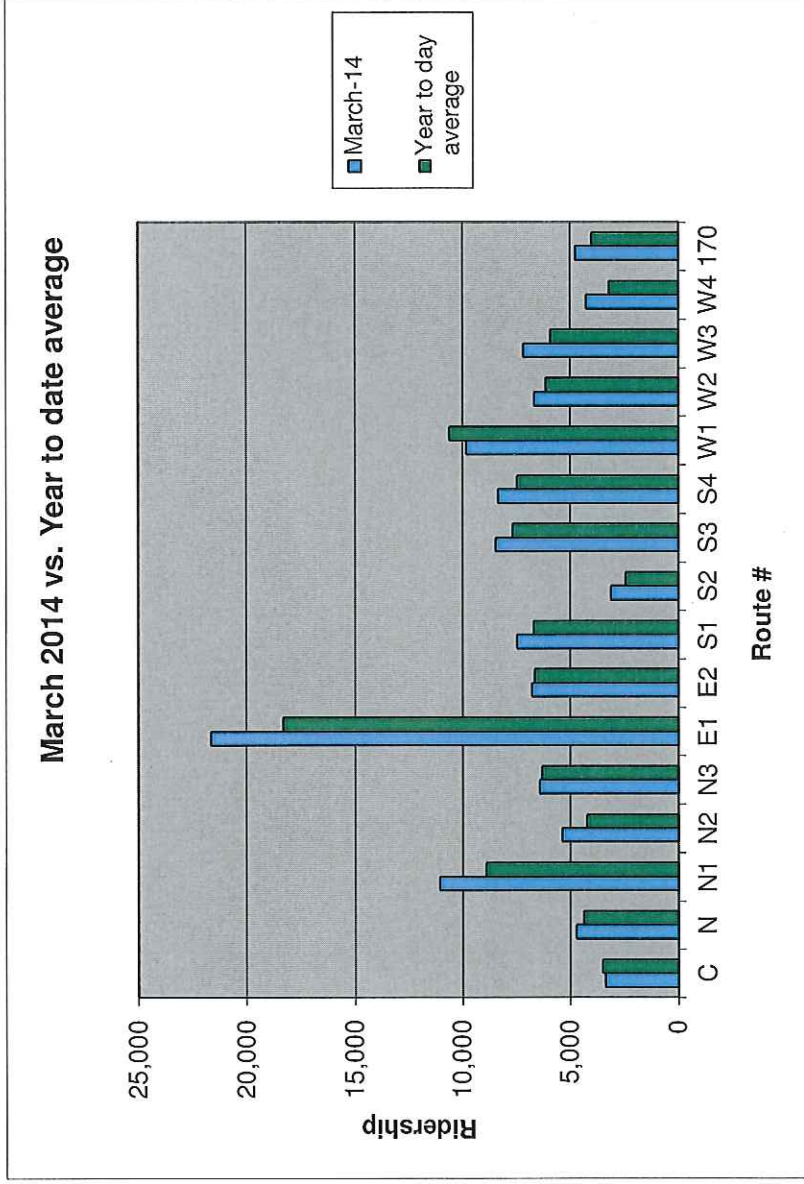
7-Aug Update	Item SAFETY Items Update	Status	Date	Cost	
1	Marking Walkways in the Shop	Done	May-11	\$ 50.00	Shop floor needs cleaning before this can be done
2	Securing Stacked Items in the Shop	Done	May-11	\$ -	old bus stop signs, old bus stop markers, old vaults
3	Securing the tires in the maintenance yard	Done	Ongoing	\$ -	Firestone picked them up the week of Dec 6th
4	"cleaning the attic"	Done	Aug-11	\$ -	Inventoried and sheets sent to city for final processing
5	Document equipment safety inspections	Done	May-11	\$ -	Normal PM cycle for the equip.
6	Remove surface oil from maintenance facility	Done	May-11	\$ 5,600.00	Having floor scrubber repaired so we can maintain clean floors
7	Improved Safety Signage	Done	5/1/2011	\$ 600.00	New Safety Poster being used, banners and stickers here and up
8	Daily radio messages, daily safety posting,	Done	ongoing	\$ -	each week prepare the next weeks messages
9	Safety Committee Meetings	Done	ongoing	\$ 1,200.00	Overtime for staff in the meeting (annual est)
	Smith System Training				
10	c. Train the trainer	Done	Mar-11	\$ 3,800.00	train one supervisor to be our trainer & training materials
11	3. USDOT certification program for supervisor	Done	Jun-11	\$ -	Using Smith System, sent James to NTI training
12	4. Better documentation of training	Done	ongoing	\$ -	do a daily training log, separate in the HR files
13	5. Develop a refreshed training course	Done	Aug-11	\$ -	Smith system will be used annually for refresher
14	6.Pull cameras to start random review of driving	Done	ongoing	\$ -	need to develop a schedule, union opposed to this idea
15	7. Camera system PM	Done	ongoing	\$ -	all have been checked and will be done with each PM
16	Transit Center Items				
17	1. Move Planters to give better visibility of bus Shop	Done	Jan-11	\$ -	Need to upgrade cameras which we are planning to do Used three people to move them and a special cart
18	1. Employee parking needs to be consistent	Done	Mar-11	\$ -	need to work with affected employees, no incidents
19	2.General housekeeping	Done	Jul-11	\$ -	long list given to shop director to set dates and time for each of the items, given on Dec 15th
20	3. Cords and hoses	Done	May-11		On master list of items needing attention
21	4. Use of Jack Stands	Done	Mar-11	\$ 2,000.00	Would need to buy another set of jack stands.
22	5. Use Bump caps	Done	Apr-11	\$ 100.00	Would need to order at least 4, probably 7
23	6. Safety Vest	Done	Apr-11	\$ 300.00	We have a shop vest and truck vest, would need to buy for each technician and service worker
24	7. Safety glasses	Done	May-11	\$ 60.00	Glasses for techs and then spares for visitors
25	8. Shop safety program	Done	Jun-11		unknown program cost, researching
26	9. Attend OSHA compliance class	Done	Sep-11	\$ 100.00	Online training available via a third party company
27	10. Non maintenance staff should be banned from the shop work area.	Done		0	This is the only way to access the smoking area would need to have a new smoking area set up.
28	d. Pedestrian awareness program	Done	Jan-11		via our daily safety messages
8	b. Fence area between post office and	Done, Temp fence	Oct-12	\$ 1,500.00	looking for funding for a permanent fence, temp fence up till end of June
1	1. Hot Spot Safety Board	Started	Ongoing	\$ 100.00	work with safety committee to develop
2	2. Hot Spot discussions should be included			\$ -	Discussed at monthly safety messages
3	in all service meetings	Started	Ongoing	\$ -	Work with safety committee to develop
4	5. Schedule PM of yellow paint at curb to make sure it alerts people of safe zone	Started	Ongoing	\$ 200.00	annual PM of this safety painting, to keep people from standing too close to the curb when bus approaches
	Transit Center Items				MOVED ITEM TO CIP PROJECT
5	2. Cross Walks painted at Asheland and Cox	Research/CIP	2013	\$ 200.00	needs to be be warm enough to paint, who does the work?
6	3. Safety concerns over landscaping pathways	Research/CIP	2013		MOVED ITEM TO CIP PROJECT
7	a. Unprotected access which increases risk	Started			Revisited with city staff, still working on issue as of Oct 1
9	transfer center to minimize the risk				also has a negative impact on customer service
10	4. Cracked and broken concrete create a trip hazard at the terminal	Research/CIP	2013		MOVED ITEM TO CIP PROJECT
		Research/CIP			Will need to inventory the site so that a cost estimate can be generated for the concrete work. One brass piece needs "protected" by curb to prevent tire sidewall damage
11	5. Schedule PM of yellow paint at curb to make sure it alerts people of safe zone	Research/CIP	2013	\$ 200.00	annual PM of this safety painting, to keep people from standing too close to the curb when bus approaches
12	6. Improve speed monitoring at terminal possible stop or speed hump in middle	Ongoing	Ongoing	\$ 200.00	More monitoring of the site by supervisors and via the safety messages, adding more cameras to help track We have camera quotes, APD doing more patrols, dispatcher on platform more, often, speed bumps have been rule out
13	Add signs in Yellow zone on TS platform DANGER STAND BACK	new	11-Nov	\$ 200.00	We have the template and on a warm Sunday we will get a few painted maybe even the weekend of the 3rd?
14	Safety Ride checks with all new employees	new	8-Nov	n/a	A new early check ride system about two weeks after the new employees go full time. All New employees have been done, now working on others
15	SE and South Garage property Fencing repair/ Replace	New	Jan-14		A review of the perimeter fencing and new construction south of our property revealed the new for fence repair or replacement
		CIP PROJECTS MAY BE DELAYED DUE TO BUDGET CONSTRAINTS FOR 2014 BUDGET YEAR			
16	Electronic door locks for garage and station	Ongoing	3/20/2014		Getting new estimates for both facilities estimates have been received, now looking for final funding approval

May 2014- Transit Committee Meeting

Route Statistics up to July 2013-March 2014



Monthly Ridership FY 2012-14				
Month	FY 12	FY 13	FY 14	Change 2013- 2014
July	119,969	107,331	120,209	12.0%
Aug	137,340	128,360	132,468	3.2%
Sept	128,467	120,868	122,799	1.6%
Oct	130,037	133,056	133,418	0.3%
Nov	123,727	122,281	113,671	-7.0%
Dec	122,431	112,900	110,701	-1.9%
Jan	115,975	115,081	104,437	-9.2%
Feb	123,921	117,482	104,887	-10.7%
Mar	131,523	114,684	119,206	3.9%
April	115,443	122,523		
May	125,314	112,672		
June	115,379	114,455		
Total	1,489,526	1,421,693	Year to date	-0.96%



Highlights:

- March 2014 ridership increase about 4% from last March
- Overall ridership year to date is -.1 % decrease
- All routes had a higher than average ridership for March, except for route C and W1.
- Every month this year:
 - Top performers - S4, E1, W1, N1, W3, and N3
 - Bottom performers - 170, C and S2
- Staff continues to analyze farebox ridership compared to automated passenger counter ridership
- Grove Park Inn and the City of Asheville had an increase in PassPort usage in March

March Ridership Comparison

	Ridership			Passenger Trips per Hour			Passenger Trips per mile			Combined Score	
	Actual	Rank	Wkday Average	Operating avg. route hr/day	Riders/hr	Rank	route miles/day	avg riders/mile	Rank	Totals	Rank
E1	21,646	1	781	22.67	34	2	264.4	2.95	4	7	1
S4	8,314	5	339	5.76	59	1	28.8	11.76	1	7	1
N1	11,031	2	437	15.50	28	4	217.0	2.01	5	11	3
W3	7,156	7	275	8.06	34	3	72.6	3.78	3	13	4
N3	6,404	10	250	9.61	26	5	38.4	6.51	2	17	5
W1	9,823	3	354	16.83	21	7	218.4	1.62	8	18	6
S3	8,430	4	335	15.00	22	6	375.0	0.89	14	24	7
S1	7,452	6	293	15.83	18	11	190.0	1.54	9	26	8
E2	6,770	8	254	12.83	20	8	205.3	1.24	11	27	9
W4	4,254	14	161	8.56	19	10	85.6	1.88	6	30	10
W2	6,671	9	253	12.83	20	9	218.2	1.16	13	31	11
N2	5,374	11	210	11.83	18	12	165.7	1.27	10	33	12
S2	3,107	16	119	7.89	15	13	71.0	1.68	7	36	13
N	4,699	13	174	13.08	13	15	141.5	1.23	12	40	14
170	4,719	12	164	12.00	14	14	310.5	0.53	15	41	15
C	3,356	15	131	13.75	10	16	263.8	0.50	16	47	16
	119,206		4,529	202	22		2,866	1.58			

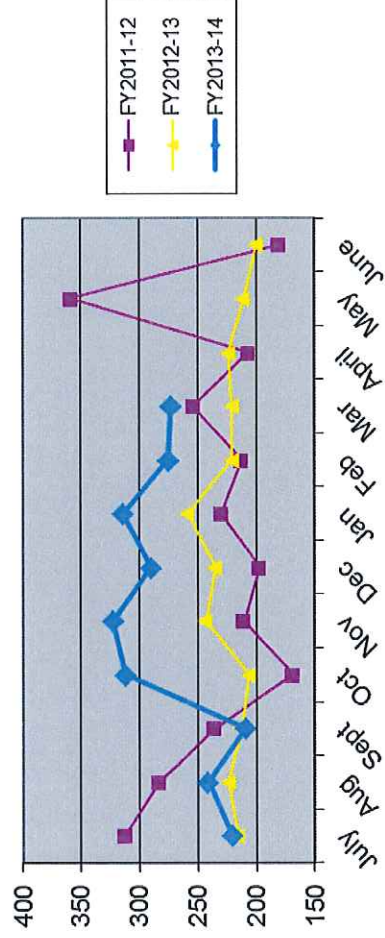
Ridership July - March FY14

Ridership July - March FY14											
	Total Ridership FY 13			Passenger Trips per Hour			Passenger Trips Per Mile			Combined Score	
	Route Ridership	Percent of Total	Rank	Monthly Average	Weekday Average	Operating Avg. Route Hr/Day	Riders/Hr	Rank	Route Miles/Day	Riders/Mile	Rank
E1	183,107	17.2%	1	18311	707	23	31.19	2	264.4	2.67	4
S4	74,599	7.0%	5	7460	316	6	54.86	1	28.8	10.97	1
W1	105,862	10.0%	2	10586	413	17	24.55	5	218.4	1.89	5
N3	62,947	5.9%	8	6295	252	10	26.27	4	38.4	6.57	2
N1	88,729	8.4%	3	8873	355	16	22.93	6	217.0	1.64	6
W3	58,872	5.5%	10	5887	230	8	28.48	3	72.6	3.16	3
S1	66,861	6.3%	6	6686	273	16	17.27	10	190.0	1.44	8
E2	66,318	6.2%	7	6632	259	13	20.19	8	205.3	1.26	10
S3	76,354	7.2%	4	7635	312	15	20.82	7	375.0	0.83	14
W2	61,232	5.8%	9	6123	244	13	18.98	9	218.2	1.12	12
W4	31,818	3.0%	15	3182	128	9	14.93	11	85.6	1.49	7
N	43,628	4.1%	11	4363	175	13	13.37	13	141.5	1.24	11
N2	42,321	4.0%	12	4232	167	12	14.14	12	165.7	1.01	13
S2	24,405	2.3%	16	2441	100	8	12.65	14	71.0	1.41	9
170	39,865	3.8%	13	3987	149	12	12.40	15	310.5	0.48	16
C	34,878	3.3%	14	3488	137	14	9.97	16	263.8	0.52	15
TOTAL	1,061,796	1		106,180	4,218	202	20.88		2,866	1.47	
Bottom Performers			Top Performers								

Passport up to March 2014

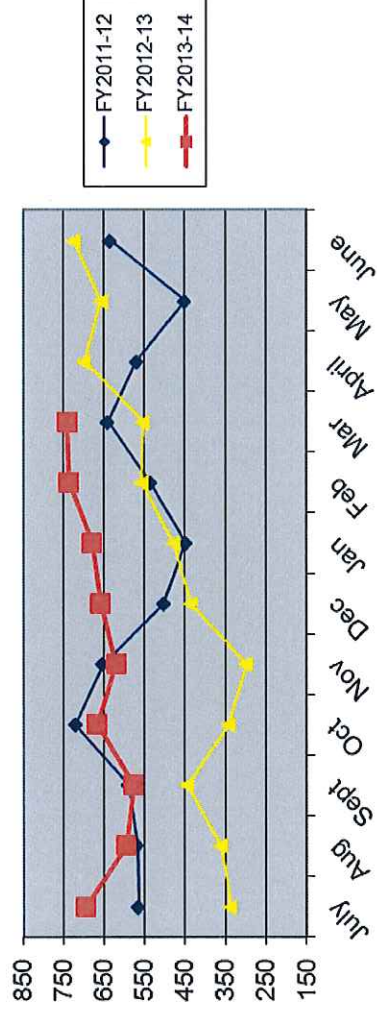
<i>Buncombe County Passport Ridership</i>			
	FY2011-12	FY2012-13	FY2013-14
July	313	216	221
Aug	283	224	241
Sept	236	213	209
Oct	169	206	312
Nov	211	243	322
Dec	197	235	290
Jan	230	259	314
Feb	213	221	275
Mar	254	221	273
April	207	224	
May	359	211	
June	181	200	
Year Totals	2853	2673	2457

Buncombe County

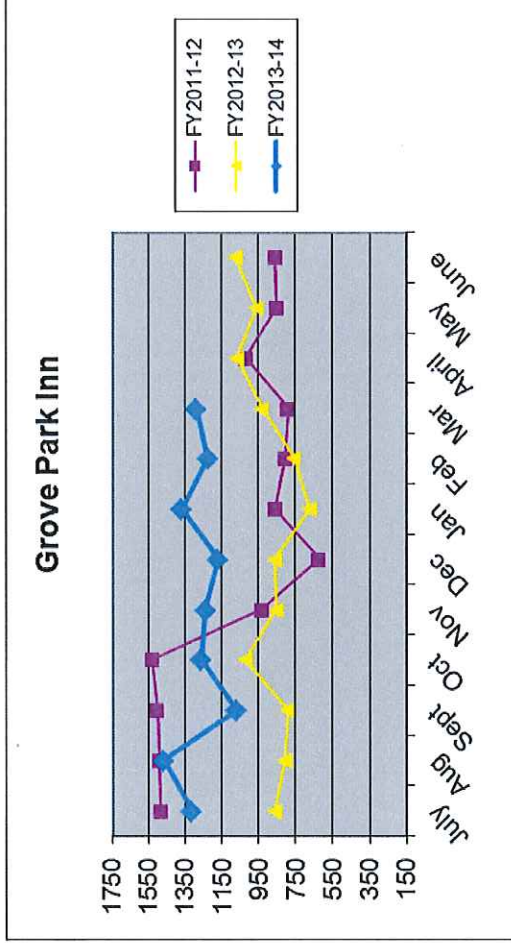


<i>City of Asheville Passport Ridership</i>			
	FY2011-12	FY2012-13	FY2013-14
July	565	337	695
Aug	568	362	595
Sept	589	444	577
Oct	720	342	668
Nov	653	298	620
Dec	502	434	658
Jan	448	478	680
Feb	536	557	738
Mar	640	553	742
April	570	698	
May	449	657	
June	635	724	
Year Totals	3597	2217	5973

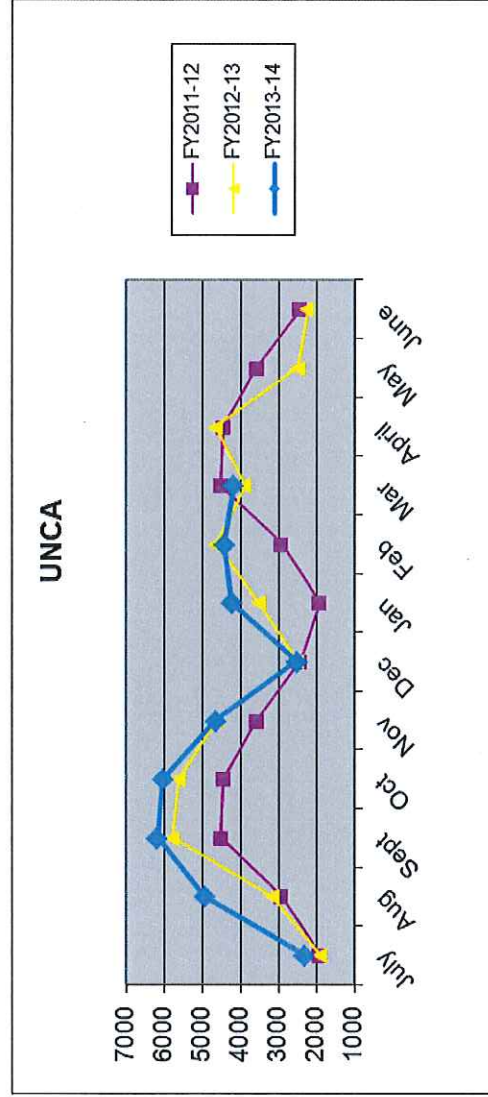
City of Asheville



Grove Park Inn Passport Ridership		
	FY2011-12	FY2012-13
July	1487	861
Aug	1493	807
Sept	1503	792
Oct	1532	1021
Nov	933	853
Dec	623	859
Jan	861	673
Feb	807	757
Mar	792	930
April	1021	1066
May	853	960
June	859	1075
Year Totals	12764	10654
		11417



UNC-A Passport Ridership		
	FY2011-12	FY2012-13
July	1918	1900
Aug	2923	3157
Sept	4511	5779
Oct	4455	5616
Nov	3572	4619
Dec	2433	2496
Jan	1918	3506
Feb	2923	4621
Mar	4511	3891
April	4455	4641
May	3572	2486
June	2433	2247
Year Totals	39624	44959
		39440



Type	Accident	No.	Y/N	Injuries	Injury	Issued	Injury	Description	Amount
18	7/9/2013	1231	Y	0	0	N	N	Limb saging due to heavy rain hit destination sign glass and broke it cited for failure to control speed, hit car from rear and a second car hit by roll off truck in curve	\$192.97
13	8/7/2013	603	Y	0	0	Y	N	Bicyclist Struck	20,000?
25	8/9/2013	1233	Y	0	0	N	N	Forced off Road	\$1,000.00
16	8/20/2013	602	Y	0	0	N	N	Uhaul truck tried to go around at bus in Hillcrest	\$1,500.00
14	9/13/2013	1228	Y	0	1	N	N	Pedestrian stepped out in front of bus at transit station N3/S2	
7	9/16/2013	1024	Y	0	0	N	N	Car pulled out into bus at Kenilworth	
5	9/25/2013	1020	Y	0	0	Y	N	Mirror Clip by Trainee, glass broken on our mirror	\$200.00
5	10/19/2013	602	Y	0	0	Y	N	Mirror Clip, hit pole on Haywood in curve	\$50.00
5	11/13/2013	1024	Y	0	0	Y	N	Hit limb on old Haw Creek Road, cracked Mirror	\$350.00
7	11/16/2013	1024	Y	0	0	N	N	Mirror clip with another vehicle	\$350.00
5	11/27/2013	1020	Y	0	0	Y	N	Slippery road, bus slid into bus stop sign breaking front windshield and mirror	\$1,276.00
9	12/10/2013	1022	N	1	0	N	N	E2 passenger claimed injury from door, transported by EMS, video didn't back claim	\$0.00
5	1/22/2014	1024	Y	0	0	Y	N	E2 Mirror clip at Mountaineer Inn	\$50.00
5	1/27/2014	1024	Y	0	0	Y	N	E2 Mirror clip at Mountaineer Inn	\$50.00
25	1/28/2014	1024	Y	0	0	N	N	Ingles, snow and ice, car slid into bus at Ingles Parking lot, N2, Beaverday	\$0.00
25	1/29/2014	1024	Y	1	0	N	N	Car slid out of Verizon Parking lot into the bus, snow and ice present	72,000
16	2/17/2014	1022	Y	0	0	N	N	Car hit bus from rear at a bus stop, and then went around and left the scene, no bus damage	\$0.00
5	2/28/2014	604	Y	0	0	Y	N	Hit curb on bad turn off of Billmore	\$100.00
20	3/8/2014	1233	N	1	0	Y	N	Passenger slipped and fell, was not seated when bus pull off	?
16	3/8/2014	1228	Y	0	0	N	N	Hit and Run at Deaverview and Bear Creek	\$0.00
15	3/14/2014	1022	Y	0	0	N	N	Hit red volvo parked along State street, very narrow area	\$500.00
5	3/15/2014	1023	Y	0	0	Y	N	Tail swing hit drain pipe at transit station	\$300.00
25	3/29/2014	1022	Y	0	0	N	N	Hit at WTWearver and Merimmon , driver of other vehicle left the scene	
25	3/31/2014	1229	Y	0	0	N	N	Hit and Run, S1 Hendersonville Hwy and	
								Something thrown at vehicle	
								Vehicle Hit Bus	
								p = Preventable (our fault)	
								NP = Non-Preventable (not our fault)	